

Terms and Conditions of the Adventurer's Club Reward Program

Joining the Program

- **To participate in the Adventurer's Club Program**, a client has to become a member of the program. It is free to join the program and no initial purchase is necessary. While quantities last. All the members of the Adventurer's Club Program need to be 18 years of age or older. First you must ask for a card in any Safari location. Then you must completely fill out the member form. The member form is available in all SAFARI stores. Once filled out, it needs to be given to a cashier at the cash. To join the Adventurer's Club program the member must accept the terms and conditions of the program.

- The Adventurer's Club card is not a credit card. The card remains the property of SAFARI, and could be revoked following the terms listed in this document.

- Each member of the Adventurer's Club reward program (sometimes simply called "member" or "Adventurer") will receive an Adventurer's Card with a unique member number.

- The Adventurer club Members would need to notify SAFARI of any changes concerning their personal information, therefore their name, their address, telephone numbers and email address, by modifying their form in store or by email to aventurier@safaripetcenter.com. If SAFARI is notified or becomes aware of an incorrect member file, they will contact the member to acquire the correct information, and get confirmation of the personal information. SAFARI reserves the right to cancel any Adventurer's Club card on which the personal information is inexact or incomplete, as well as freeze points that are associated with said member. SAFARI will cancel all points accumulated on a member account that has falsified their personal information.

- The points that you receive to join the Adventurer's Club Reward program will be added to your card within a delay of 30 days following joining the program. This is the time it can take for your initial form to be transmitted to our head office.

- SAFARI reserves the right to refuse membership to any client that does not conform to the inscription procedures that have been established.

- The members of the program must present their own valid Adventurer's Club card to accumulate points and receive rewards. All unauthorized reproduction of any Adventurer's Club cards can lead to judicial action and even cancellation of points as well as membership.

- Only physical persons can join the Adventurer Club Program, so excluded are societies, coenterprises, partnerships, groups and associations. Le temps que ca peut prendre pour votre formulaire d'inscription d'être transmis aux siège social.

- No Adventurer Club points will be rewarded if SAFARI believes that the products purchased will be used for resale or commercial use. All points accumulated on these purchases will be annulled.

- SAFARI reserves the right to limit the amount of points rewarded with promotional offers and events to reasonable household quantities. If a member of the Adventurer's Club receives points during promotional offers or events for an amount of products that exceed quantities that could be reasonably used in a household, the points accumulated for said purchase could be removed without notice.

- The Adventurer's Club points that belong to each member cannot be transferred, nor turned into cash, nor sold. Points can be accumulated and exchanged only by the member of the Adventurer's Club program on presentation of the Adventurer's Club card.

- In case of loss or theft of a member's Adventurer's Club card, it is the responsibility of the member to advise SAFARI by communicating to aventurier@safaripetcenter.com. The member needs to supply their member number from their card (if known) and their complete coordinates (name, address and telephone number), to obtain a new Adventurer Club card by mail. The accumulated points on the lost or stolen card will be transferred to the new card immediately when new card is issued, and the old card will automatically be canceled. SAFARI

can and will not be held responsible for transactions that occur to an account while the card is lost or stolen, before SAFARI is notified.

Point Accumulation

- **To accumulate points with your Adventurer's Club card, after joining the program, a member must purchase products in SAFARI stores using their valid personal Adventurer's Club card. The member must present their card to the cashier before the end of the transaction.** cashier will not be able to use any photocopies of the card, or using you member number. Also, no points can be accumulated once the transaction is complete. The point of sale computer system does not allow points to be adjusted on previous sales where the Adventurer's Club card was not presented to the cashier.

- Points will be given at the rate of 1 point for each 1\$ spent, on each purchase made in any SAFARI store. The points for the Adventurer's Club program will be calculated with the net total (purchase price after rebates) before taxes which is indicated on each sales invoices from the cash. The points total of the Adventurer's Club program will be noted on each sales invoice from the cash, and will be rounded to the lowest dollar. In some promotional situations, SAFARI could offer bonus points, or additional points on the purchase of certain products (special reward points). When this is the case, those points will be added to the balance of your already accumulated points.

- **No points will be rewarded for the purchase of the following products, services or animals: gift cards, donations, delivery services, nail cutting, feather trimming, water tests, identification tags for dogs and cats, live dog(s) or live cat(s).** Notwithstanding, points will be accumulated on members purchases if they are using a gift card as their method of payment. If a member receives points by error, SAFARI reserves the right to remove these points without notice. SAFARI equally reserves the right to add or exclude products and services and animals from point accumulation at their discretion and without notice.

- **All points accumulated in the Adventurer's Club reward program will be visible on your sales receipt that you receive after each purchase, if your member card was given to the cashier before the end of the transaction.** In a case where you points do not appear on your receipt due to technical issues, they will be put up to date on the next transaction.

- **Returns and exchanges on products/services/animals is managed according to the policy of SAFARI on returns and exchanges.** SAFARI reserves the right to subtract points from a member of the Adventurer's Club, when the points are associated with the purchase of a product(s) or promotional offer that were associated with the product(s) that are being returned by the member.

- **All the points totals shown on your cash sales invoice are considered exact,** unless proven otherwise from and with sole discretion of SAFARI. SAFARI reserves the right to set limits for the exchange of points or to impose a temporary restriction on point exchange.

- **The balance of points will be put to zero if there is a cancellation of an inscription** to the adventurer's Club Program.

- **If the event of the death of an Adventurer's Club program member,** the member account will be closed and the points will be cancelled. The points of the Adventurer's Club program are not divisible, notably in case of divorce.

- **In the event that a member of the Adventurer's Club fails to accumulate any points during 12 consecutive months,** their status of membership will be considered inactive and all points will be cancelled. In consequence, the balance of points of the Adventurer's Club member card could be put to zero at the sole discretion of SAFARI.

- **The Adventurer's Club Program is the property of SAFARI pet center (called "SAFARI") and could at all times:** (a) could modify the components of the program ; (b) refuse to give a card to a member if they do not conform to the sign up procedure ; (c) in case of reasonable doubt, remove or cancel a card of an Adventurer and remove the points that have been accumulated if a member is abusing their privileges, or refuses to conform to the

terms and conditions that make up the Adventurer's Club Program, or if they make a false declaration.

- **SAFARI reserves the right to end the Adventurer's Club program at any time, with a 60 day notice to its members.** The members will then have 30 days after the notice, to use the total balance of their accumulated points in any SAFARI store.

Point Exchange

- The points can be exchanged towards rewards that are equivalent to a rebate on a purchase in a SAFARI store, according to the point exchange chart.

- From time to time, depending on promotional offers that are occurring, different levels of point exchange could be modified, cancelled, or added or points could be exchanged for specific products/services purchased. Members will be told 30 days in advance of modifications to the program. Promotional offers could vary from store to store.

- **The number of points that are required to attain a point exchange level that is desired will be subtracted from the total points** accumulated of that member's account. The points not exchanged will remain on the account, and could be used at a later time.

- **Points cannot be exchanged if you have not met the requirements before the current transaction.**

- **From time to time SAFARI could announce offers that are exclusive to members of the Adventurer's Club** in which they can redeem points for items, rather than receiving a percentage off, or enjoy other benefits or receive additional discounts.

Fidelity Program for Dog and Cat Foods, Odor Buster Litter and Oxbow 15oz. Hay and Food

-The Adventurer's Club card must be presented before the end of each transaction involving the Fidelity program items.

Dog & Cat Food

- The 11 bags of food must be the same brand and the same size category.

- The computer system will keep track of how many purchases that you have made, and the cashier is able to inform you of your progress.

- The 11th bag could be taken at the same time as the purchase of the 10th bag.

- You must present your Adventurer's Club card to receive the 11th bag free.

- With Orijen and Acana brands of dog or cat food, you must purchase 12 bags to receive the 13th bag free.

- Nutro/Natural Choice dog and cat food is excluded from this program.

- **With Royal Canin and 1st Choice addition restrictions apply. You must keep the barcode/proof of purchase from each of the 10 bags that you purchase, and you must keep each copy of your sales receipt. The cashier will supply you an envelope from Royal Canin, or 1st Choice and you will need to hand in that envelope, with your 10 UPC's and your 10 cash receipts to receive your 11th free bag. - Each of the 11 bags must be the same size, and the same type of food.**

Odour Buster Litter

- You purchase 6 bags and receive a 7th free.

- Each of the 7 bags must be the same size.

- There are two sizes of Odour Buster litter, 6kg and 15kg

- The computer system will keep track of how many purchases that you have made, and the cashier is able to inform you of your progress.

- The 7th bag could be taken at the same time as the purchase of the 6th bag.

Oxbow 15oz Hay

- Purchase 6 bags of 15oz Oxbow Hay and receive a 7th bag free.
- You are permitted to have a mixture of flavors of 15oz bags of Hay.
- You must present your Adventurer's Club card before the end of each purchase, and at the time of receiving your 7th bag free.
- The computer system will keep track of how many purchases that you have made, and the cashier is able to inform you of your progress.
- The 7th bag could be taken at the same time as the purchase of the 6th bag.

Oxbow Food

- Purchase 6 bags and receive a 7th bag free.
- Each of the 7 bags must be the same size and the same type of food.
- You must present your Adventurer's Club card before the end of each purchase, and at the time of receiving your 7th bag free.
- The computer system will keep track of how many purchases that you have made, and the cashier is able to inform you of your progress.
- The 7th bag could be taken at the same time as the purchase of the 6th bag.

Confidentiality

Centre d'animaux SAFARI will assure the confidentiality and the security of all your personal information. We assure you that your coordinates will never be transmitted to other parties outside of Centre d'animaux SAFARI, for marketing purposes or solicitation.

Centre d'animaux SAFARI may freely dispose of the collected data, and will make sure that during disposal security and confidentiality is protected. All precautionary measures have been taken to make sure that this document is exact, and that the information contained in this document is accurate. SAFARI disclaims all liability arising from an error or omission.